

Digital Keystone

Speed to market: that is the crux of it for me. Windward is very easy to get up and running, and we go from A to Z without the headaches. —Graeme Gets, CEO, Digital Keystone Limited

The Challenge

A U.K. systems integration company focused on the financial industry was deploying a template-editing tool that claimed to be WYSIWYG (What You See Is What You Get). But it wasn't, and that caused problems:

- The tool was buggy and clunky. For instance, a single line in the template would appear as a double line in the output.
- Tweaking the input to achieve the desired output was overly time-consuming.
- A process that should have taken one day would take up to four days, according to CEO Graeme Gets.

The Solution

Digital Keystone implemented Windward Studios because of:

- **An easy-to-use docgen component.** This allowed customers to create their own templates, and it's possible for non-technical users to design templates.
- **A fast and lightweight engine.** Gets appreciated that the engine is invisible while the editor is visible for the customer.
- **Greater speed to market.** Windward is easy to get up and running, and this allowed Digital Keystone to meet its customers' implementation deadlines faster than with other tools.

The End Result

Along with greater speed to market, Digital Keystone experienced:

- **Reduced template revision time.** Gets estimated "it literally takes a tenth of the time to use the editor" compared to the previous tools.
- **Increased customer satisfaction.** Individuals create and edit their own without the hassle they used to experience with other docgen tools.
- **Easy handling of large-scale batch generation.** Customers generate considerable numbers of client policies and batch send them to a print house.

[Read the complete case study.](#)

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